

Corrigendum - I

TENDER No: 3063 End-to-End computerization/2017

“Appointment of an agency for providing SMS Services at DoFCS&CP, Bhopal”

Page No. and Section	Clause No.	Existing Clause	Changed Clause	Remarks
Page 3 Tender Notice		Date of opening of tender 15.06.17	Date of opening of tender 30.06.17	
Page 6 2- Eligibility Criteria	clause 3 & 5	Supporting document - Copy of Work Order/Work completion documents/ Copy of Agreement to be submitted.	Copy of Work Order/Invoice/Work completion documents/ Copy of Agreement to be submitted.	
Page 7 2- Eligibility Criteria	Clause 6	Documentary evidence showing volume of real time SMS alerts for establishing capability to handle at least 15 lac real time SMS alert per day.	Documentary evidence showing volume of real time SMS alerts for establishing capability to handle at least 25 lac real time SMS alert per day. Declaration by the Operator should be submitted.	
	Clause 9	The bidder should have a support/representative officer at Bhopal to provide onsite support immediately on call.	The bidder should have a support/representative officer at Bhopal to provide onsite support immediately on call. However based on the performance on SLA this may be relaxed by the competent authority.	
	Clause 10		The bidder should be registered with TRAI Telemarketing. Supporting document - Letter from competent authority.	New addition

Page No. and Section	Clause No.	Existing Clause	Changed Clause	Remarks
Page 7 & 8 Scope of Work	iv.	To provide customized inbox subject line (short transactional code) if required.	If required, to provide customized outbox subject line (short transactional code) preferably in Hindi.	
	v.	Bidder should be capable to provide Push SMS Service / Pull SMS Service / USSD Service / OBD (Out Bound Dialer) services.	Bidder should be capable to provide Push SMS Service / Pull SMS Service / USSD Service / OBD (Out Bound Dialer) services/Missed call to action call back.	
	xxi.	The Approximate number of SMS required to be deliver for various purpose (as mentioned in Clause 1 of Important Instructions to the Bidders) per year shall be minimum 8,00,00,000 ± 30% of which atleast 5% SMS shall be OTP Grade in nature.	The Approximate number of SMS required to be deliver for various purpose (as mentioned in Clause 1 of Important Instructions to the Bidders) per year shall be minimum 8,00,00,000 ± 30% of which atleast 5% SMS shall be OTP Grade in nature. OTP Grade SMS should be delivered within 3 seconds from the API passed information to operator.	
Page No. 20 Penalty			However, before imposing penalty, a fair chance of explanations shall be given to the supplier/contractor.	New addition
Page No. 23 SCHEDULE – I PRICE AND QUANTITY	Table		Changes in table as given below-	

SCHEDULE – I

PRICE AND QUANTITY

Sl. No.	Item	Approx. Quantity tendered	Unit Rate			Unit Rate Inclusive of all
			TRAI Transaction Charges	Base Cost of SMS *	Service Tax (Or statutory taxes)	
1.	Charges for Sending SMS	79600000				
2.	Charges for OTP Grade SMS	400000				
	Total	80000000				

Note: SMS services to be used by the Directorate Food is subject to exemption of transaction charges from TRAI. If exemption is awarded to department, payment will be made after deducting TRAI transaction charges.

PLACE:

SIGNATURE OF TENDERER

NAME IN FULL

DATE

DESIGNATION/ STATUS IN THE FIRM

COMPANY SEAL